Question: Your Comments:

Answer: A really good and thorough course, my only minor tweak would be to reduce the repetitive elements at the end of each module- I think being told to read up and only go ahead once you were confident every time was a bit superfluous. otherwise enjoyed it, peter

Question: Your Comments:

Answer: I really enjoyed the course. I'm not normally a lover of e-based training, but I really enjoyed the presentation videos which were well presented and scripted. They were relevant to the work place and weren't too cheesy as a lot are.

Question: Your Comments:

Answer: Excellent online training. Present in a way that all leaners can get. Videos, overview at the end of each module and quizzes to confirm your understanding. Took a little longer than I anticipated. Little disappointed that I rung for assistance as I could get Module 2 to load, I still have received a call back. Overall best online training I have ever completed.

**Question: Your Comments:** 

Answer: only on my third attempt did I get all questions right. what steps must be taken when issuing a PIN? It was easy to go throw the videos, than the reading material, otherwise it was great. Thank you,

Representative

Question: Your Comments:

Answer: Yes, a good course which I enjoyed doing over a few sessions rather as a block in one go. It gave me time to stop think and digest the information. The videos were very good and watchable. The relationship I have with the officers at my workplace is very similar to Jason and Chris' one. (Thankfully) So I could see these scenarios playing out in my workplace with very similar success.

**Question: Your Comments:** 

Answer: Well organised and presented.

Question: Your Comments:

Answer: A very good interactive course that was supported by video and reading material for future reference.

Question: Your Comments:

Answer: The reading material that we printed out wasn't as nicely presented as what

was on screen. Harder on the eye to actually ready on paper than on screen.

Question: Your Comments: Answer: Thanks, great training.

**Question: Your Comments:** 

Answer: There were at times that the website froze but if I logged out and came back

it worked OK.

**Question: Your Comments:** 

Answer: This was a well presented course with all the relevant information and easy

to follow

Question: Your Comments:
Answer: Great course thanks:)

Question: Your Comments:

Answer: well done - excellent material

Question: Your Comments:

Answer: I was really impressed with the course, this is definitely an option I would

choose for further training. Thanks

**Question: Your Comments:** 

Answer: Thank you for offering this as an online course. The content was very

relevant and interesting. Well done!