

Question: Your Comments:

Answer: Was a really great course, the layout, the videos. Being on-line allowed me to train at my pace. Also allowed me to re-look at videos and read the PDF documents at my speed to help me understand quicker. I've give this on-line course 10/10

Question: Your Comments:

Answer: Lots of good information and handouts. I attended an advertised similar course at M & O and learnt nothing! The tutor couldn't answer the questions, there we no handouts or learning outcome timeline. The course was free but we all left more confused than ever. This was much more informative and clearly explained but I would like more information on the best ways to risk assess hazards. I feel there is not enough information outside of this course on this whole change and lots of people are feeling confused.

Question: Your Comments:

Answer: Very beneficial. Modules well set out with timing helps to plan completion. Couldn't print some of the material due to my computer settings, however because it was reviewed on line I was able to read before answering Information useful for everyone.

Question: Your Comments:

Answer: Very good course with relevant content and presented in an effective and efficient manner.

Question: Your Comments:

Answer: Excellent course

Not so nice feedback:

Question: Your Comments:

Answer: I did not like the patronising tone of the videos - surely no CEO is quite so dim as the one portrayed. I thought the HSR was a smug know it all. Surely there could have been a more balanced portrayal of the roles played in these videos. Having said that - the message the videos delivered was very clear.

Question: Your Comments:

Answer: I did this course to check its suitability for our reps and have to say its very well done. My only less-than-positive feedback is that the screen with the video did not fit into the laptop screen very well. Either the top or bottom was cut off, which was a little inconvenient for the test part during the modules as it meant he submit button was not viewable without scrolling

Question: Your Comments:

Answer: I thought the course was easy to use and follow. However, due to the level of my own research and prior knowledge I didn't find interesting and the level it was aimed at made it rather patronising. It was well put together with good supporting information. One problem I did have with it was that the HSR portrayed was never shown doing any of his job, this could give the impression that an HSR will be so busy meeting with Officers and workers that there will be little time to for much else, or that it is a cruisy role.